

Computershare, our share plan administrator, is upgrading our online portal to a new platform

EQUATEPLUS

From **29.7.2019** on, LafargeHolcim shareholders and long-term incentive plans participants will be able to access and manage their share plans through **EquatePlus** (www.equateplus.com). At the same time, the current portal <http://www.computershare.com/lafargeholcim> will be deactivated.

All information that participants have provided in our current portal will be transferred to **EquatePlus**. Participants will be able to keep an eye on their portfolio in no time.

The new portal will bring a clear overview of share plans' performance and provide simple procedures for trades and transfers. Participants will also be able to use the new portal's mobile app to keep track of and manage their portfolio and use task reminders and links to plan opportunities.

How to access the new portal

The new portal will be available from **29.7.2019** onwards. Participants will receive an email from **EquatePlus** with their new **EquatePlus User ID** and instructions on how to complete the upgrade.

The **new User ID email** will be sent to the email address, participants have on file in our current portal.

If participants are not sure which email address this is, they can check by logging in <http://www.computershare.com/lafargeholcim> before **26.7.2019** and viewing their profile information.

Important note for the LafargeHolcim shareholders and long-term incentive participants

- Please make sure that your details are correct and up to date.
- Your current User ID will be **deactivated**
- You will not be able to use your current login ID and password to access **EquatePlus**. Please look out for the new **User ID email from EquatePlus** and complete your upgrade as soon as it arrives.
- Computershare's new **EquatePlus** portal comes with the added advantage of a mobile app, which you can download once you have set up your account.
- You will need your new **EquatePlus User ID** and password to log in to the mobile app – so make sure you complete your **EquatePlus account** set up, to download and start using the app!

Do you have questions on LAFARGEHOLCIM plans (awards granted after 2015: Performance Share Plans or Restricted awards)?

The allocation and administration of these plans is managed now by **EquatePlus**.

For any questions related to your account (forgotten password, how to sell your shares, etc.), you can contact **EquatePlus** at lafargeholcim@computershare.com

Region	External telephone number
Europe, Middle East, Africa	(+44) 330 303 5910
UK	0330 303 5910
North America	(+1) 855 801 8344

To access your account, you must log on to their website:

www.computershare.com/lafargeholcim (until 28.7.2019)

www.equateplus.com (after 29.7.2019)

For any questions related to the employee share plans (dates, communications, performance conditions, etc.) you can contact us by email: long-term.incentives.tech@lafargeholcim.com